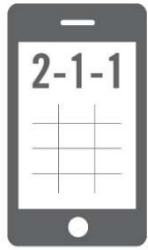


“ I tried to help my family and ended up needing help myself. I’m glad 2-1-1 was there for me. - Recent 2-1-1 caller ”

CONTACT VOLUME



102
PHONE CONTACT
Last month: 147
Last year: 155



8
TEXT CONTACT
Last month: 19
Last year: 21



3
CHAT CONTACT
Last month: 1
Last year: 1



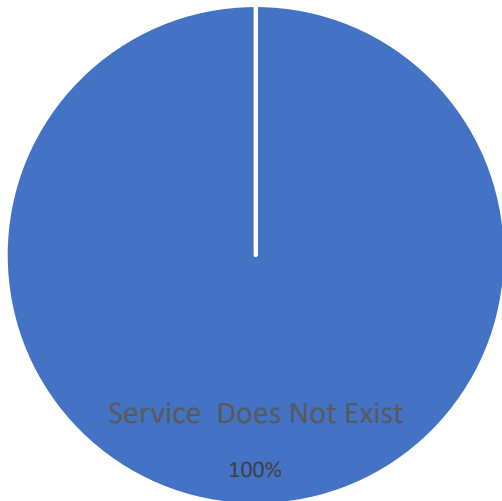
60
WEB CONTACT
Last month: 120
Last year: -

NEEDS

19 UTILITIES	32 HOUSING	8 INCOME SUPPORT & EMPLOYMENT	42 HEALTH CARE	4 FOOD	3 MATERIAL GOODS

If services don't exist to meet a contact's need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

REASON NEED UNMET



TOP NEEDS

Covid-19 Control	17
Covid-19 Immunization Clinics	15
Rent Payment Assistance	11
Electric Service Payment Assistance	9
VITA Programs	5
Housing Search Assistance	4
Gas Service Payment Assistance	3
Water Service Payment Assistance	3
AARP Tax Aide Programs	2
Area Agencies on Aging	2

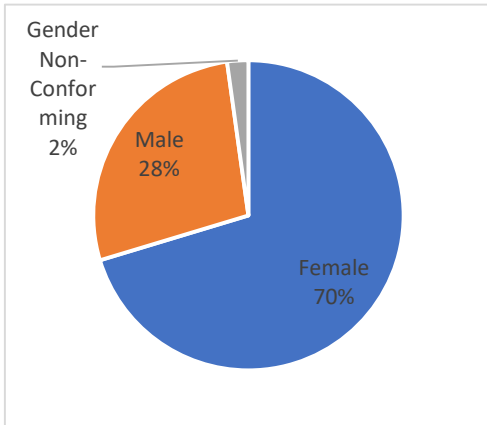
TOP UNMET NEEDS

Homeless Women	1
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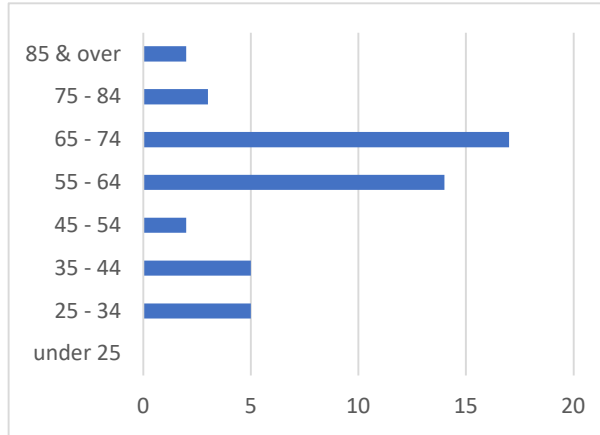
Beaver County: March 2021

DEMOGRAPHICS

GENDER



AGE



TOP ZIP CODES

Zip	Count	Zip	Count
15001	27	15027	2
15042	16	16063	2
15066	15	16117	2
15003	10	15005	1
15061	8	15026	1
15074	6	15043	1
15009	5	15081	1
15010	4	15208	1
15143	3	16037	1

TOP REFERRALS

Allegheny County Health Department - COVID-19 Vaccine - Castle Shannon	11
Salvation Army - Aliquippa Service Center	11
Society of St. Vincent DePaul - Beaver County	11
Cornerstone	9
Emergency Rental Assistance Program	8
Franklin Center of Beaver County - Outreach and Referral	7
Allegheny County Health Department - COVID-19 Vaccine - Monroeville	6
LIHEAP - Low Income Home Energy Assistance Program	6
PA Housing Search Website	6
\$1 Energy Fund (Dollar Energy Fund)	5
Allegheny County Health Department - COVID-19 Control	5
Emergency Shelter Allowance (ESA) - Beaver	5
Emergency Solutions Grant	5
Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa	5
Pennsylvania Department of Health, Administrative Entities	5
Salvation Army - Rochester Service Center	5
United Way Worldwide - myfreetaxes.com	4
Allegheny County Health Department - COVID-19 Vaccine - Petersen Event Center	3
Beaver County Collaborative Action Network	3
COMPASS - Emergency Rental Assistance Program - ERAP	3

2-1-1 Thanks Our Sponsors

