

I tried to help my family and ended up needing help myself. I'm glad 2-1-1 was there for me.
- Recent 2-1-1 caller

CONTACT VOLUME

 108 PHONE CONTACT Last month: 102 Last year: 148	 8 TEXT CONTACT Last month: 19 Last year: 48	 2 CHAT CONTACT Last month: 1 Last year: 8	 4 WEB CONTACT Last month: 60 Last year: N/A
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NEEDS

29 UTILITIES	49 HOUSING	7 INCOME SUPPORT & EMPLOYMENT	72 HEALTHCARE	2 FOOD	4 MATERIAL GOODS

TOP NEEDS

Covid-19 Control	33
Covid-19 Immunization Clinics	23
Electric Service Payment Assistance	12
Housing Related Coordinated Entry	9
Gas Service Payment Assistance	8
Housing Search Assistance	8
Rent Payment Assistance	7
Community Shelters	6
Undesignated Temporary Financial Assistance	5
Aging and Disability Resource Centers	4

If services do not exist to meet a contact's need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

REASON NEED UNMET



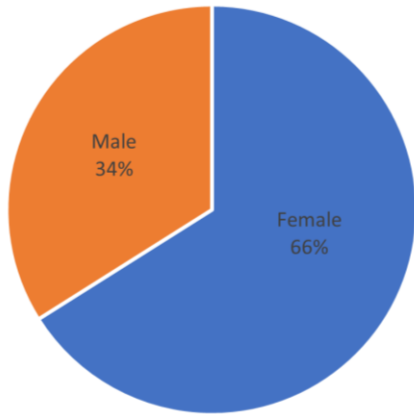
TOP UNMET NEEDS

Widow/Widower Support Groups	1
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Beaver County: April 2021

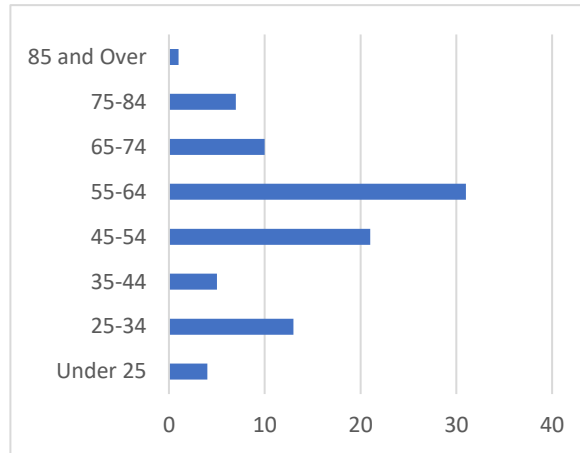
DEMOGRAPHICS

GENDER



Less than 1% self-reported as Gender Non-Confirming in April.

AGE



TOP ZIP CODES

Zip	Count	Zip	Count
15001	30	15059	3
15010	17	16141	3
15003	11	15026	2
15066	11	16063	2
15009	8	15027	1
15005	7	15301	1
15042	7	16117	1
15061	5	16121	1
15074	4	16123	1
15052	3		

TOP REFERRALS

Allegheny County Health Department - COVID-19 Vaccine Clinics*	27
Allegheny County Health Department - COVID-19 Control	21
Cornerstone	10
Cornerstone of Beaver County - Housing and Financial Assistance	10
Society of St. Vincent DePaul - Beaver County	8
Franklin Center of Beaver County - Outreach and Referral	7
Emergency Rental Assistance Program	6
Housing Authority of the County of Beaver - Help House	6
PA Housing Search Website	6
Salvation Army - Beaver Falls Worship and Service Center	6
Beaver County Collaborative Action Network - Housing Search Assistance	5
Emergency Shelter Allowance (ESA) - Beaver	5
LIHEAP - Low Income Home Energy Assistance Program	5
Salvation Army - Aliquippa Service Center	5
Salvation Army - Aliquippa Service Center - Food and Financial Assistance	5
Society of Saint Vincent DePaul - Beaver County - Financial Assistance and Furniture	5
\$1 Energy Fund (Dollar Energy Fund)	4
Beaver County Office on Aging	4
Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa	4
Pennsylvania Department of Health, Administrative Entities	4
Beaver County Collaborative Action Network	3
COVID-19 Resources SW	3
Emergency Solutions Grant	3
Housing Authority of the County of Beaver - Section 8 Vouchers	3
Neighborhood Legal Services Association - Beaver	3

* Combined total for all ACHD Covid-19 Immunization Clinics