

I tried to help my family and ended up needing help myself. I'm glad 2-1-1 was there for me.
~ Recent 2-1-1 caller ~

CONTACT VOLUME

 122 PHONE CONTACT Last month: 108 Last year: 88	 15 TEXT CONTACT Last month: 8 Last year: 21	 4 CHAT CONTACT Last month: 2 Last year: 1	 159 WEB CONTACT Last month: 4 Last year: N/A
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NEEDS

49 UTILITIES	57 HOUSING	19 INCOME SUPPORT & EMPLOYMENT	15 HEALTHCARE	9 FOOD	5 MATERIAL GOODS

TOP NEEDS

Gas Service Payment Assistance	29
Rent Payment Assistance	22
Electric Service Payment Assistance	15
Covid-19 Control	13
Undesignated Temporary Financial Assistance	12
Water Service Payment Assistance	9
Housing Related Coordinated Entry	8
Food Pantries	7
Housing Search Assistance	7
Area Agencies on Aging	3

If services do not exist to meet a contact's need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

REASON NEED UNMET



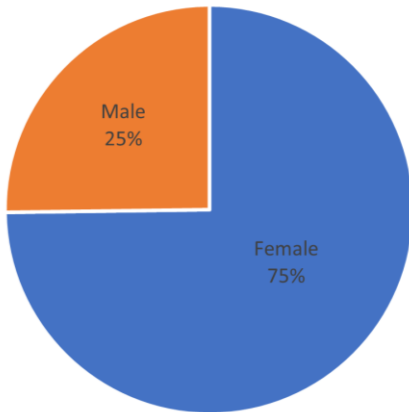
TOP UNMET NEEDS

Automobile Insurance Payment Assistance	1
Automobile Payment Assistance	1
Faith Based Youth Programs	1
Property Tax Payment Assistance	1
Waste Management Services	1

Beaver County: May 2021

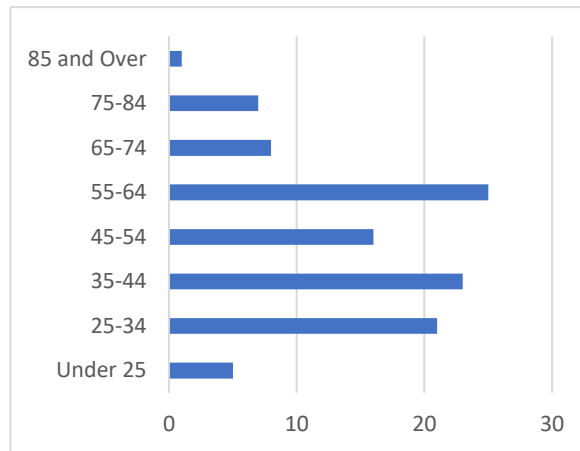
DEMOGRAPHICS

GENDER



Less than 1% self-reported as Gender Non-Confirming in May.

AGE



TOP ZIP CODES

Zip	Count	Zip	Count
15001	35	15042	2
15010	29	15143	2
15074	16	15009	1
15066	14	15027	1
15003	13	15052	1
15061	9	15126	1
15059	4	15212	1
16117	4	16063	1
15005	3	16136	1
16123	3		

TOP REFERRALS

Cornerstone of Beaver County - Housing and Financial Assistance	40
Society of Saint Vincent DePaul - Beaver County - Financial Assistance and Furniture	35
Franklin Center of Beaver County - Outreach and Referral	29
\$1 Energy Fund (Dollar Energy Fund)	26
Salvation Army - Aliquippa Service Center - Food and Financial Assistance	20
Salvation Army - Beaver Falls Worship and Service Center - Financial Assistance	15
Allegheny County Health Department - COVID-19 Control	11
Emergency Rental Assistance Program	11
Saint Vincent de Paul Tangible Aid	11
Emergency Shelter Allowance (ESA) - Beaver	9
Salvation Army - Rochester Worship and Service Center - Food and Financial Assistance	8
COMPASS - Emergency Rental Assistance Program - ERAP	7
Salvation Army - Beaver County Service Units - Ambridge Service Unit	7
Greater Pittsburgh Community Food Bank - Food Pantry List	6
Beaver County Office on Aging - Aging Services	5
Duquesne Light - Customer Assistance Program	5
Franklin Center of Beaver County - Emergency Rental Assistance Program	5
Neighborhood Legal Services Association - Beaver	5
PA Housing Search Website	5
Beaver County Collaborative Action Network - Housing Search Assistance	4
Catholic Charities of the Diocese of Pittsburgh - Beaver County Pregnancy and Parenting Support	4
Community Development Program of Beaver County - Community and Housing Development	4
Cornerstone of Beaver County - Emergency Solutions Grant	4
Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa	4
Holy Family Institute Duquesne Light Utility Assistance Program - Beaver Falls	4

2-1-1 Thanks Our Sponsors

