

I tried to help my family and ended up needing help myself. I'm glad 2-1-1 was there for me.
- Recent 2-1-1 caller

CONTACT VOLUME

80
PHONE CONTACTS
Last month: 85
Last year: 131

11
TEXT
Last month: 5
Last year: 10

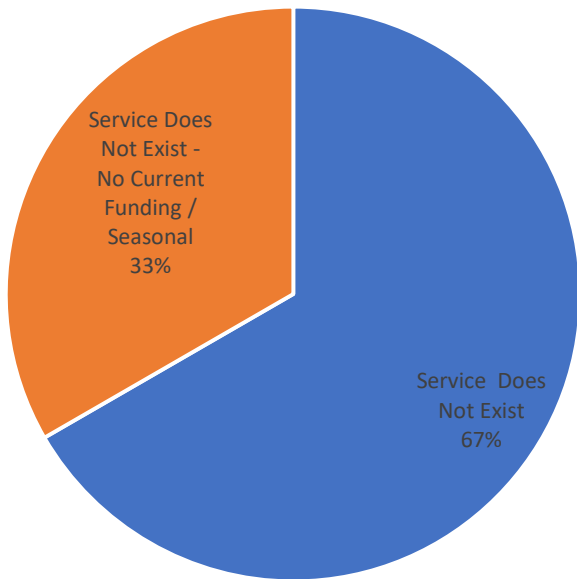
5
CHAT
Last month: 3
Last year: 10

NEEDS

23 UTILITIES	72 HOUSING	7 INCOME SUPPORT & EMPLOYMENT	12 HEALTH CARE	14 FOOD	13 MATERIAL GOODS

If services don't exist to meet a contacts need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

REASON NEED UNMET



TOP NEEDS

Housing Related Coordinated Entry	10
Electric Service Payment Assistance	9
Food Pantries	9
Rent Payment Assistance	9
Undesignated Temporary Financial Assistance	9
Community Shelters	8
Gas Service Payment Assistance	6
Home Maintenance and Minor Repair Grants/Loans	5
Area Agencies on Aging	4
Housing Search Assistance	4

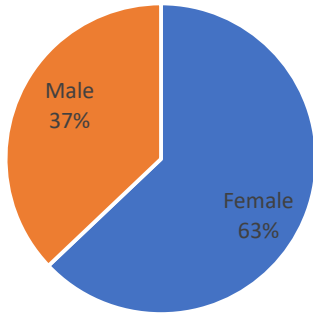
TOP UNMET NEEDS

Gas Money	1
Heating Fuel Payment Assistance	1
Roof Maintenance/Repair	1

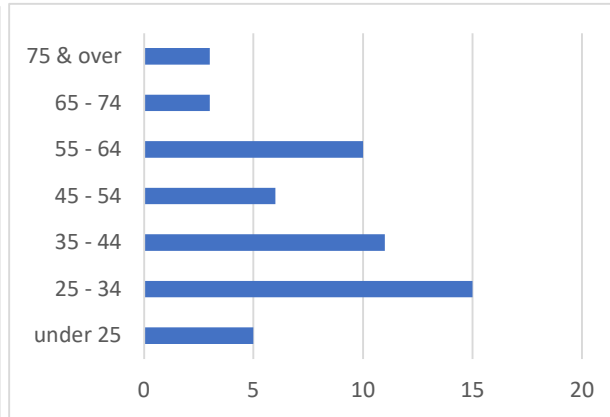
Beaver County: October 2020

DEMOGRAPHICS

GENDER



AGE



TOP ZIP CODES

Zip	Count	Zip	Count
15001	25	16136	2
15003	16	15005	2
15010	8	15027	1
15066	7	15042	1
15074	7	15050	1
15009	4	15143	1
15043	4	15208	1
15061	4		
16117	2		

TOP REFERRALS

Cornerstone	29
Society of Saint Vincent DePaul - Beaver County	20
Salvation Army - Aliquippa Worship and Service Center	18
Franklin Center of Beaver County	15
Housing Authority of the County of Beaver - Public And Indian Housing	11
Catholic Charities of the Diocese of Pittsburgh, Inc.	10
Pennsylvania Housing Finance Agency	10
Greater Pittsburgh Community Food Bank	8
Society of St. Vincent de Paul - Council of Pittsburgh	8
Beaver County Office on Aging	7
Neighborhood Legal Services Association	7
Pennsylvania Department of Human Services	7
Holy Family Institute	6
Salvation Army - Beaver County Service Units	6
Pennsylvania Department of Community and Economic Development	5
Housing Opportunities of Beaver County	4
Salvation Army - Rochester Worship and Service Center	4
Southwestern Pennsylvania Area Agency on Aging, Inc.	4

2-1-1 Thanks Our Sponsors

