

I tried to help my family and ended up needing help myself. I'm glad 2-1-1 was there for me.
- Recent 2-1-1 caller

CONTACT VOLUME





20 TEXT

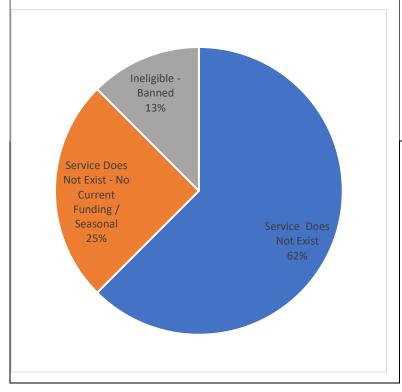
Last month: 21 Last year: 6



NEEDS							
(***************************************	S	Y		
25 UTILITIES	86 HOUSING	21 INCOME SUPPORT & EMPLOYMENT	23 HEALTH CARE	20 FOOD	16 MATERIAL GOODS		

If services don't exist to meet a contacts need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

REASON NEED UNMET



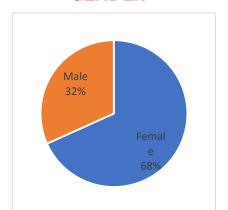
TOP NEEDS

Rent Payment Assistance	19
Electric Service Payment Assistance	17
Housing Related Coordinated Entry	15
Covid-19 Control	11
Food Pantries	10
Gas Service Payment Assistance	8
Undesignated Temporary Financial	
Assistance	8
Housing Search Assistance	7
Area Agencies on Aging	5
Community Shelters	5

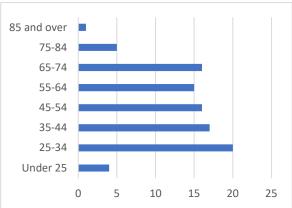
Beaver County: June 2020

DEMOGRAPHICS

GENDER



AGE



TOP ZIP CODES

Zip	Count	Zip	Count
15001	31	15221	4
15010	24	15005	3
15003	15	15059	3
15074	15	15216	2
15009	11	16115	2
15066	10	15050	1
15061	8	15052	1
15027	5	15077	1
15042	5	15126	1

TOP REFERRALS			
Cornerstone	35		
Society of St. Vincent DePaul - Beaver County	30		
Salvation Army - Aliquippa Service Center	19		
Franklin Center of Beaver County - Outreach and Referral	17		
Emergency Shelter Allowance (ESA) - Beaver	11		
Beaver County Office on Aging	8		
COVID-19 Resources SW	6		
Emergency Solutions Grant	6		
Hosanna Industries	6		
PA Housing Search Website	6		
Salvation Army - Rochester Service Center	6		
St. Vincent de Paul Tangible Aid	6		
Beaver County Collaborative Action Network	5		
Housing Authority of the County of Beaver - Help House	5		
Neighborhood Legal Services Association - Beaver	5		
Salvation Army - Ambridge Service Unit	5		
Salvation Army - Beaver Falls Worship and Service Center	5		
Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa	4		
Holy Family Institute Duquesne Light Utility Assistance Program - Beaver Falls	4		
Jubilee Association - Social Services	4		
LIHEAP Recovery Crisis	4		
Veterans Leadership Program of Western PA - Financial Assistance			
\$1 Energy Fund (Dollar Energy Fund)	3		
CDC National Prevention Information Network	3		
Duquesne Light - Customer Assistance Program	3		