

“ I tried to help my family and ended up needing help myself. I’m glad 2-1-1 was there for me. ”
- Recent 2-1-1 caller

CONTACT VOLUME

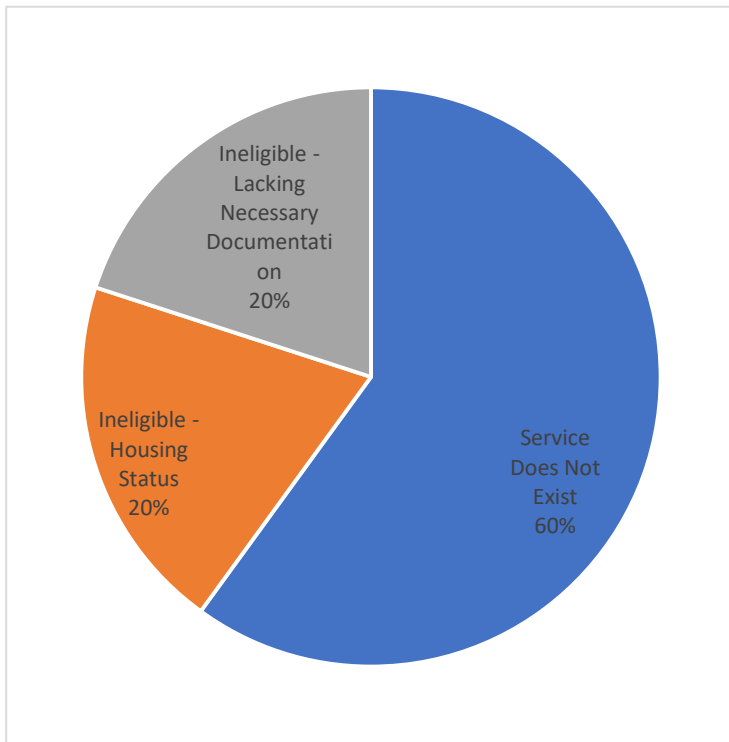


NEEDS

19 UTILITIES	48 HOUSING	9 INCOME SUPPORT & EMPLOYMENT	14 HEALTH CARE	10 FOOD	10 MATERIAL GOODS

If services don't exist to meet a contacts need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

REASON NEED UNMET



TOP NEEDS

Rent Payment Assistance	16
Electric Service Payment Assistance	12
Covid-19 Control	8
Undesignated Temporary Financial Assistance	7
Housing Search Assistance	5
Area Agencies on Aging	4
Food Pantries	4
Water Service Payment Assistance	4
Community Shelters	3
Housing Related Coordinated Entry	3

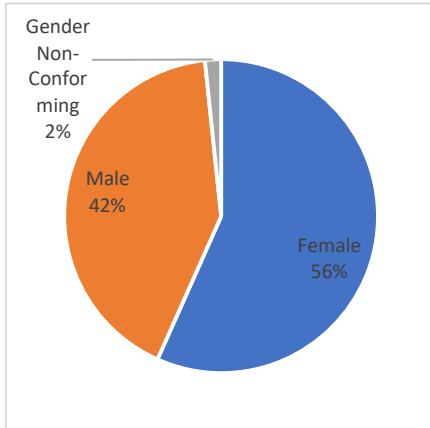
TOP UNMET NEEDS

Non-Emergency Medical Transportation	2
Air Conditioners	1
Home Maintenance and Minor Repair Services	1
Transportation	1

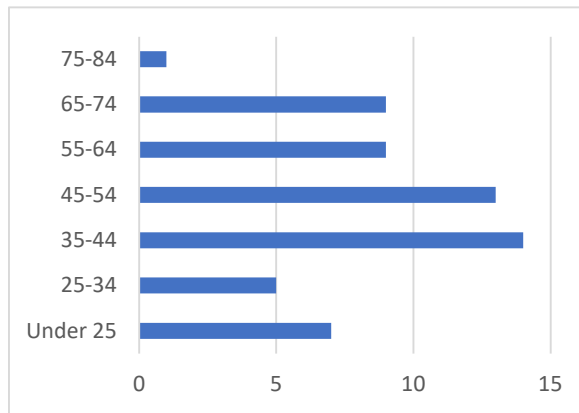
Beaver County: July 2020

DEMOGRAPHICS

GENDER



AGE



TOP ZIP CODES

Zip	Count	Zip	Count
15001	18	15208	2
15074	14	16115	2
15010	11	15043	1
15003	10	15050	1
15061	7	15052	1
15066	7	15077	1
15009	6	15204	1
15005	3	15205	1
15059	3	15221	1

TOP REFERRALS

Society of St. Vincent DePaul - Beaver County	23
Cornerstone	16
Franklin Center of Beaver County - Outreach and Referral	16
Salvation Army - Aliquippa Service Center	14
Emergency Shelter Allowance (ESA) - Beaver	10
Emergency Solutions Grant	10
Pennsylvania Housing Finance Agency (PHFA) - CARES Rental and Mortgage Payment Assistance	8
Beaver County Office on Aging	7
PA Housing Search Website	6
Salvation Army - Ambridge Service Unit	5
Salvation Army - Midland Service Unit	5
Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa	4
Beaver County Collaborative Action Network	3
COVID-19 Resources SW	3
Hosanna Industries	3
Pennsylvania Department of Health, Administrative Entities	3
Salvation Army - Beaver Falls Worship and Service Center	3
Breathe Pennsylvania	2
Catholic Charities of the Diocese of Pittsburgh - Beaver County Pregnancy and Parenting Support	2
Duquesne Light - Customer Assistance Program	2
Emergency Cash Assistance Program (COVID-19 Related)	2
Fair Housing Hotline	2
Fair Housing of Beaver County	2
Give an Hour	2
Habitat for Humanity of Beaver County- ReStore (thrift store)	2

2-1-1 Thanks Our Sponsors

