

I tried to help my family and ended up needing help myself. I'm glad 2-1-1 was there for me.
- Recent 2-1-1 caller

CONTACT VOLUME

88
PHONE CONTACTS
Last month: 148
Last year: 149

21
TEXT
Last month: 48
Last year: 9

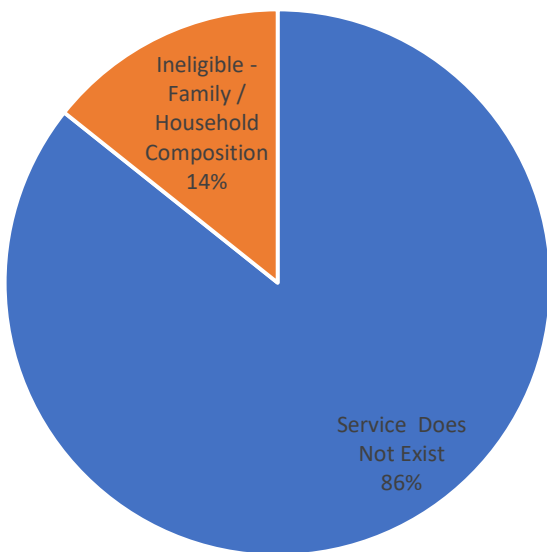
1
CHAT
Last month: 8
Last year: 2

NEEDS

32 UTILITIES	39 HOUSING	24 INCOME SUPPORT & EMPLOYMENT	11 HEALTH CARE	23 FOOD	8 MATERIAL GOODS

If services don't exist to meet a contacts need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

REASON NEED UNMET



TOP NEEDS

Food Pantries	17
Electric Service Payment Assistance	16
Housing Related Coordinated Entry	13
Undesignated Temporary Financial Assistance	12
Gas Service Payment Assistance	9
Rent Payment Assistance	9
Water Service Payment Assistance	8
Housing Search Assistance	5
Rental Deposit Assistance	5
Food Stamps/SNAP	4

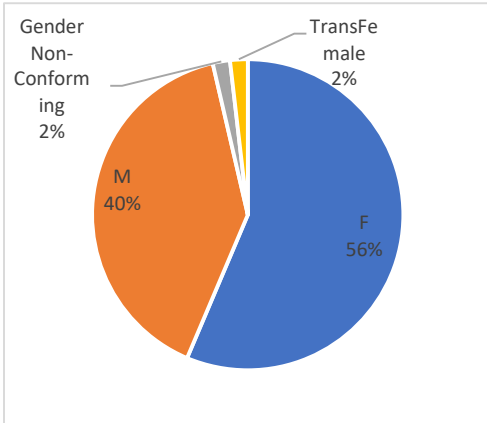
TOP UNMET NEEDS

Assisted Living Facilities	1
Credit Counseling	1
Emergency Dental Care	1
Food Pantries	1
General Minor Home Repair Programs	1
Homeless Motel Vouchers	1
Homeless Shelter	1
Internet Service Payment Assistance	1
Moving Expense Assistance	1
Assisted Living Facilities	1

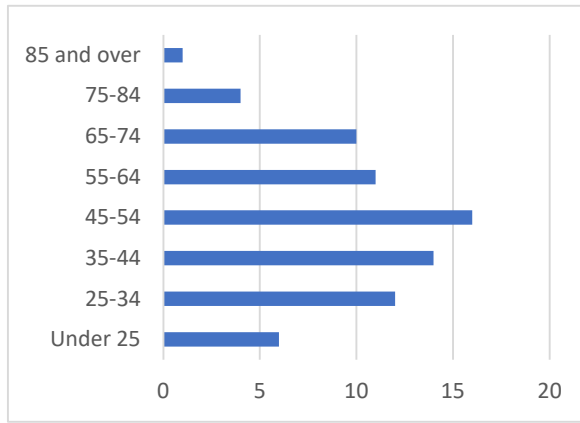
Beaver County: May 2020

DEMOGRAPHICS

GENDER



AGE



TOP ZIP CODES

Zip	Count	Zip	Count
15001	23	15027	2
15010	17	15042	2
15066	11	15208	2
15003	10	15210	2
15009	8	15212	2
15061	6	15026	1
15074	5	15052	1
16117	5	15057	1
16157	4	15143	1

TOP REFERRALS

Cornerstone	31
Society of St. Vincent DePaul - Beaver County	26
Salvation Army - Aliquippa Service Center	22
Emergency Shelter Allowance (ESA) - Beaver	7
Franklin Center of Beaver County - Outreach and Referral	7
Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa	6
St. Vincent de Paul Tangible Aid	6
Beaver County Collaborative Action Network	5
Beaver County Office on Aging	5
Neighborhood Legal Services Association - Beaver	5
Produce to People - Beaver County	5
Salvation Army - Ambridge Service Unit	5
Salvation Army - Beaver Falls Worship and Service Center - Food Bank	5
Salvation Army - Rochester Service Center	5
\$1 Energy Fund (Dollar Energy Fund)	4
COVID-19 Resources SW	4
Duquesne Light - Customer Assistance Program	4
Emergency Solutions Grant	4
Greater Pittsburgh Community Food Bank - Food Pantry List	4
Modest Needs	4
PA Housing Search Website	4
Produce to People Aliquippa	4
Community Human Services Corporation - Home Matters Coalition	3
Salvation Army - Beaver Falls Worship and Service Center	3
Tiger Pause Youth Ministry - Furniture Bank	3

2-1-1 Thanks Our Sponsors

