|  |
| --- |
| **BEAVER COUNTY** Q2 FY 2018-19   |
| *PA 2-1-1 Southwest was my lifeline when I was alone and had nowhere to turn.*- 2-1-1 caller“ |
| ”**CONTACT VOLUME**  |
|  |
|  |
| TOP ZIP CODES

|  |  |  |
| --- | --- | --- |
| **Zip** | **Contacts** | **%** |
| 15001 | 119 | 33.44% |
| 15010 | 67 | 18.82% |
| 15003 | 60 | 16.85% |
| 15074 | 26 | 7.30% |
| 15066 | 22 | 6.17% |
| 15059 | 14 | 3.93% |
| 15061 | 14 | 3.93% |
| 15026 | 12 | 3.38% |
| 15027 | 11 | 3.09% |
| 15005 | 11 | 3.09% |
| **Grand Total** | **401** | **100.00%** |

 |
| **NEEDS** |
| TOP NEEDS

|  |  |
| --- | --- |
| **Presenting Need** | **Total** |
| Electric Service Payment Assistance | 77 |
| Rent Payment Assistance | 59 |
| Food Pantries | 51 |
| Gas Service Payment Assistance | 25 |
| Water Service Payment Assistance | 22 |
| Holiday Gifts/Toys | 20 |
| Undesignated Temporary Financial Assistance | 19 |
| Rental Deposit Assistance | 17 |
| Housing Related Coordinated Entry | 16 |
| Furnace Maintenance/Repair | 13 |
| **Total Needs**  | **641** |

 | BASIC NEEDS

|  |  |
| --- | --- |
| **Needs** | **# of Contacts** |
| Top Utilities Needs | 136 |
| Electric Service Payment Assistance | 77 |
| Gas Service Payment Assistance | 25 |
| Water Service Payment Assistance | 22 |
| Heating Fuel Payment Assistance | 8 |
| Electric Service Providers | 2 |
| Telephone Service Payment Assistance | 2 |
| Top Housing/Shelter Needs | 117 |
| Rent Payment Assistance | 59 |
| Rental Deposit Assistance | 17 |
| Housing Related Coordinated Entry | 16 |
| Home Rental Listings | 11 |
| Transitional Housing/Shelter | 7 |
| Homeless Motel Vouchers | 7 |
| Top Food Needs | 61 |
| Food Pantries | 51 |
| Soup Kitchens | 8 |
| Community Meals | 1 |
| Home Delivered Meals | 1 |
| Top Material Goods Needs | 35 |
| Furnaces | 9 |
| Winter Clothing | 7 |
| Furniture | 6 |
| Automobiles | 5 |
| Cell Phones | 4 |
| Diapers | 4 |
| Top Transportation Needs | 4 |
| Non-Emergency Medical Transportation | 2 |
| Transportation Expense Assistance | 1 |
| Ride Sharing Programs | 1 |
| Basic Needs | 1 |
| Basic Needs | 1 |
| **Grand Total** | **354** |

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TYPES OF UNMET NEEDS

UNMET NEEDS

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| If services don’t exist to meet an inquirer’s need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.TOP UNMET NEEDS

|  |  |
| --- | --- |
| **Unmet Needs** | **# of Contacts** |
| Basic Needs | 10 |
| Automobile Purchase Loans | 2 |
| Automobile Loans | 1 |
| Rental Deposit Assistance | 1 |
| Long Distance Bus Services | 1 |
| Rent Payment Assistance | 1 |
| Gas Service Payment Assistance | 1 |
| Sewer Service Payment Assistance | 1 |
| Homeless Transportation Programs | 1 |
| Housing Related Coordinated Entry | 1 |
| Income Support and Employment | 2 |
| Undesignated Temporary Financial Assistance | 2 |
| Individual and Family Life | 2 |
| Holiday Gifts/Toys | 1 |
| General Minor Home Repair Programs | 1 |
| **Grand Total** | **14** |

 | REASON NEED UNMET |
| **DEMOGRAPHICS** |
| GENDER |  |
| AGE |  |

|  |  |
| --- | --- |
| MILITARY STATUS |  |

|  |
| --- |
| **TOP REFERRALS** |
|

|  |  |
| --- | --- |
| Cornerstone | 138 |
| Salvation Army - Aliquippa Service Center | 50 |
| LIHEAP and Crisis Program (Energy Assistance, Utility Help) - Beaver | 34 |
| $1 Energy Fund ( Dollar Energy Fund ) | 30 |
| Salvation Army - Beaver Falls Worship and Service Center | 30 |
| Emergency Shelter Allowance (ESA) - Beaver | 29 |
| St. Vincent de Paul Tangible Aid | 28 |
| Franklin Center of Beaver County - Outreach and Referral | 25 |
| Greater Pittsburgh Community Food Bank - Food Pantry List | 23 |
| Produce to People - Beaver County | 21 |
| Produce to People Aliquippa | 20 |
| Emergency Solutions Grant | 19 |
| Catholic Charities of Beaver County - Basic Needs | 18 |
| Salvation Army - Ambridge Service Unit | 18 |
| Beaver County Office on Aging | 15 |
| Salvation Army - Rochester Service Center | 15 |
| Toys for Tots - Beaver and Northwestern Allegheny Counties | 15 |
| PA Housing Search Website | 12 |
| Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa | 11 |
| Hosanna Industries | 11 |
| Community Development Program of Beaver County | 9 |
| Tiger Pause Youth Ministry - Furniture Bank | 8 |
| Ladle and the Hearth | 8 |
| Food Stamps / SNAP - Beaver | 7 |
| Housing Authority of the County of Beaver - Help House | 7 |
| Supplemental Nutrition Assistance Program (SNAP) - Beaver, Butler and Lawrence | 6 |
| Housing Opportunities of Beaver County - Mortgage Foreclosure Avoidance | 6 |
| Catholic Charities of the Diocese of Pittsburgh - Beaver County Pregnancy and Parenting Support | 6 |
| Salvation Army - Beaver Falls Worship and Service Center - Food Bank | 6 |
| Cornerstone - Supportive Services for Veteran Families | 5 |

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