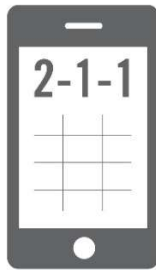


“PA 2-1-1 Southwest helped us find services when we thought we weren’t eligible for assistance.
- 2-1-1 caller”







CONTACT VOLUME

 **149**
PHONE
Last month: 156
Last year: 157

 **2**
CHAT
Last month: 2
Last year: 2

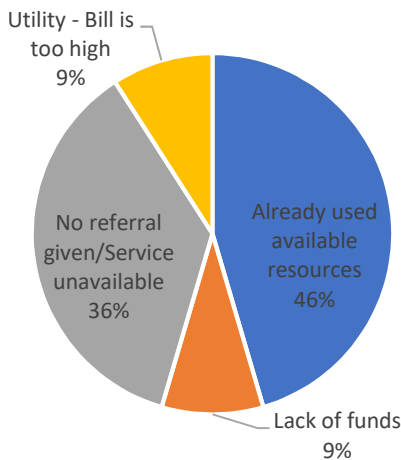
 **9**
TEXT
Last month: 4
Last year: 15

NEEDS

					
73 UTILITIES	50 HOUSING	15 MATERIAL GOODS	12 FINANCIAL ASSISTANCE	6 FOOD	7 CRIMINAL JUSTICE & LEGAL

If services don't exist to meet a contacts need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

REASON NEED UNMET



TOP NEEDS

Gas Service Payment Assistance	45
Electric Service Payment Assistance	23
Rent Payment Assistance	15
Undesignated Temporary Financial Assistance	12
Transitional Housing/Shelter	6
Food Pantries	5
Housing Related Coordinated Entry	4
Home Rehabilitation Programs	4

TOP UNMET NEEDS

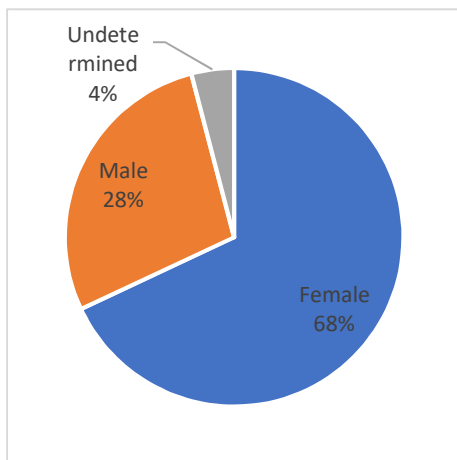
Gas Service Payment Assistance	2
Electric Service Payment Assistance	1
Moving Services	1
Moving Expense Assistance	1
Furniture	1

2-1-1 Thanks Our Sponsors

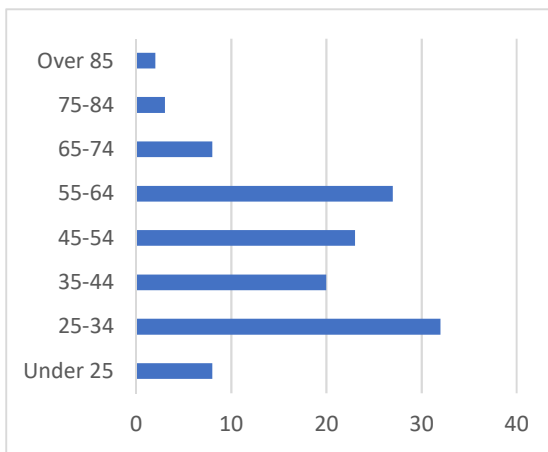
BEAVER COUNTY: MAY 2019

DEMOGRAPHICS

GENDER



AGE



TOP ZIP CODES

15001	57
15010	22
15003	15
15009	13
15059	12
15061	10
15074	9
15066	8
16115	3
15005	3

TOP REFERRALS

Cornerstone	77
Salvation Army - Aliquippa Service Center	37
St. Vincent de Paul Tangible Aid	22
Salvation Army - Beaver Falls Worship and Service Center	13
Catholic Charities of Beaver County - Basic Needs	12
Emergency Shelter Allowance (ESA) - Beaver	11
\$1 Energy Fund (Dollar Energy Fund)	9
Franklin Center of Beaver County - Outreach and Referral	8
Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa	7
Salvation Army - Midland Service Unit	6
PA Housing Search Website	6
Hosanna Industries	6
Salvation Army - Ambridge Service Unit	5
Housing Authority of the County of Beaver - Help House	5
Produce to People - Beaver County	4
Lighthouse Foundation - Community Auto Low Income Car Ownership (LICO) Program - Allegheny	4
Salvation Army - Rochester Service Center	4
Neighborhood Legal Services Association - Beaver	4
Emergency Solutions Grant	4
Housing Authority of the County of Beaver	4
Tiger Pause Youth Ministry - Work 4 Stuff	3
Soldier On	3
Women's Center of Beaver County - Shelter	3