

I tried to help my family and ended up needing help myself. I'm glad 2-1-1 was there for me.
- Recent 2-1-1 caller

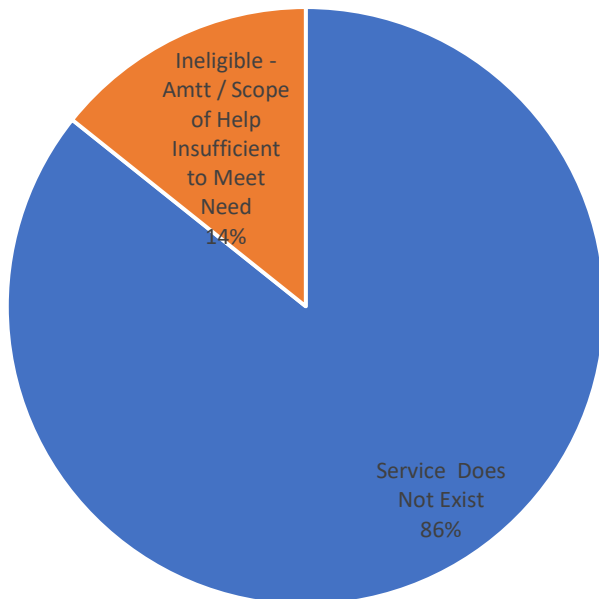
CONTACT VOLUME



NEEDS

17 UTILITIES	34 HOUSING	23 INCOME SUPPORT & EMPLOYMENT	13 CONSUMER SERVICES	33 FOOD	5 MATERIAL GOODS

If services don't exist to meet a contacts need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.



TOP NEEDS

Covid-19 Control	41
Food Pantries	25
Rent Payment Assistance	18
Undesignated Temporary Financial Assistance	18
Electric Service Payment Assistance	13
Tax Preparation Assistance	13
Food Banks/Food Distribution Warehouses	8
Gas Service Payment Assistance	6
Housing Related Coordinated Entry	6
Unemployment Insurance	5

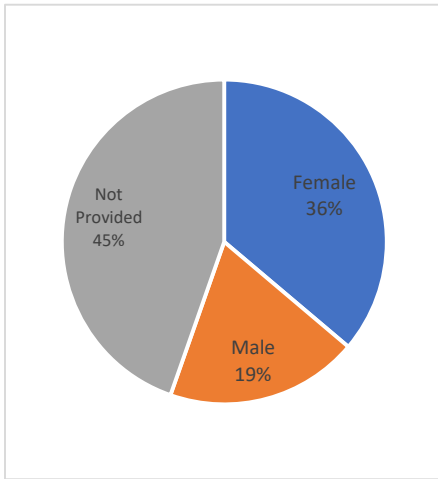
TOP UNMET NEEDS

Cable Service Payment Assistance	2
Non-Emergency Medical Transportation	1
Personal/Grooming Supplies	1
General Minor Home Repair Programs	1
Trash Collection Payment Assistance	1
Automobile Insurance Payment Assistance	1
Automobile Payment Assistance	1
Cell Phone Payment assistance	1

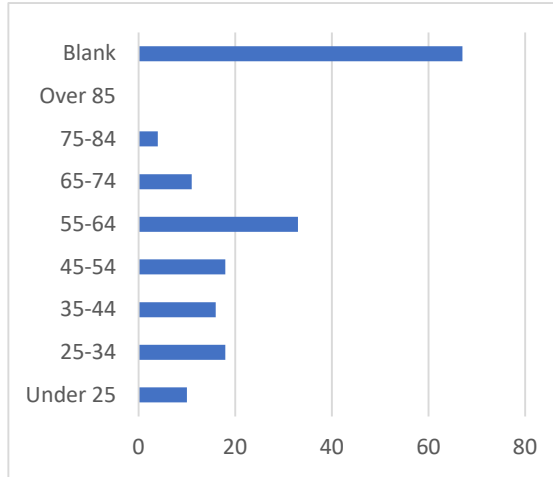
Beaver County: March 2020

DEMOGRAPHICS

GENDER



AGE



TOP ZIP CODES

Zip	Count
15001	39
15003	27
15010	21
15066	14
15061	12
15074	10
15042	8
15009	7
16136	6
16117	5

TOP REFERRALS

Society of St. Vincent DePaul - Beaver County	31
Salvation Army - Aliquippa Service Center	25
COVID-19 Resources SW	24
CDC National Prevention Information Network	22
Cornerstone	18
Franklin Center of Beaver County - Outreach and Referral	13
Pennsylvania Department of Health, Administrative Entities	12
Salvation Army - Beaver Falls Worship and Service Center	11
Emergency Solutions Grant	9
Modest Needs	8
Emergency Shelter Allowance (ESA) - Beaver	8
LIHEAP and Crisis Program (Energy Assistance, Utility Help) - Beaver	6
Salvation Army - Beaver Falls Worship and Service Center - Food Bank	6
City Rescue Mission - Family Care Food Pantry	5
Holy Family Institute Duquesne Light Utility Assistance Program - Beaver Falls	5
Salvation Army - Rochester Service Center	5
Beaver County Office on Aging	4
PA Housing Search Website	4
Produce to People - Beaver County	4
Tax Site Locator	4
Unemployment Compensation Service Center - Duquesne UC Service Center	4
US Internal Revenue Service Volunteer Income Tax Assistance (VITA) Sites	3
Veterans Leadership Program of Western PA - Beaver, Greene, Washington Counties	3
Salvation Army - Midland Service Unit	3
Pennsylvania Department of Health - Butler County State Health Center	3

2-1-1 Thanks Our Sponsors

