

I tried to help my family and ended up needing help myself. I'm glad 2-1-1 was there for me.
- Recent 2-1-1 caller

CONTACT VOLUME

112
PHONE CONTACTS
Last month: 151
Last year: 152

10
TEXT
Last month: 9
Last year: 12

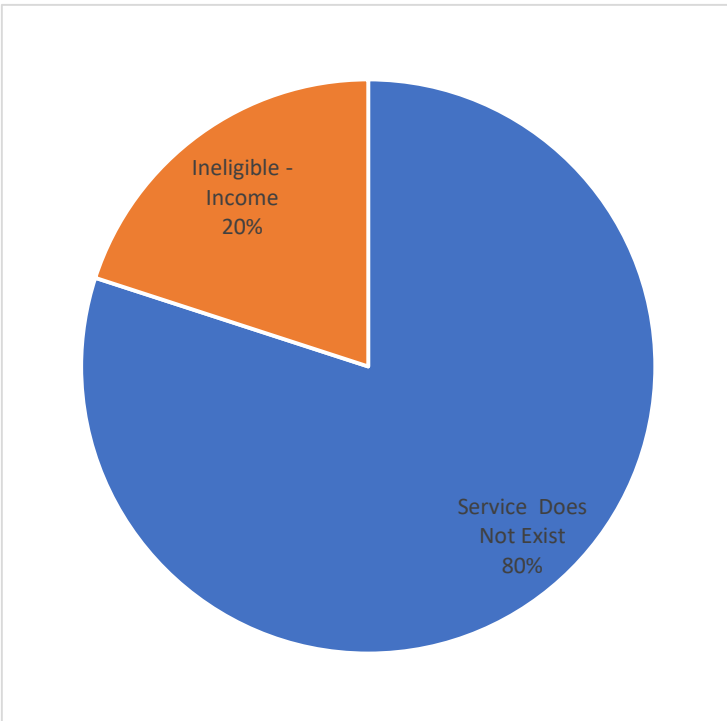
1
CHAT
Last month: 2
Last year: 6

NEEDS

10 UTILITIES	29 HOUSING	8 INCOME SUPPORT & EMPLOYMENT	30 CONSUMER SERVICES	5 FOOD	3 MATERIAL GOODS

If services don't exist to meet a contacts need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

REASON NEED UNMET



TOP NEEDS

Tax Preparation Assistance	29
Rent Payment Assistance	13
Food Pantries	5
Housing Search Assistance	5
Water Service Payment Assistance	4
Undesignated Temporary Financial Assistance	3
Gas Service Payment Assistance	3
Electric Service Payment Assistance	3
Veterans	3
Furnace Maintenance/Repair	3

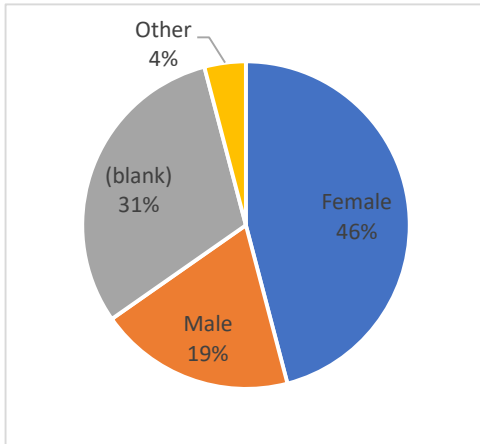
TOP UNMET NEEDS

Moving Expense Assistance	1
First Time Buyer Home Loans	1
Tax Preparation Assistance	1
Garbage payment assistance	1
Gas Card Assistance	1

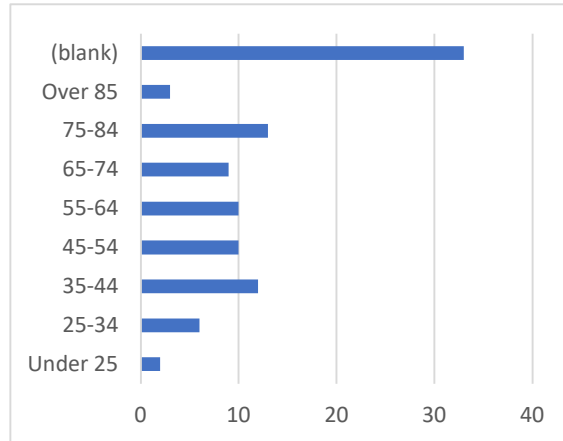
Beaver County: February 2020

DEMOGRAPHICS

GENDER



AGE



TOP ZIP CODES

Zip	Count
15042	17
15001	15
15003	14
15010	10
15061	10
15074	9
16063	7
15066	7
15009	6
16123	6

TOP REFERRALS

Society of St. Vincent DePaul - Beaver County	18
Salvation Army - Aliquippa Service Center	17
Tax Site Locator	8
Cornerstone	7
Zelienople Area Public Library - AARP Foundation Tax-Aide Site	7
Emergency Solutions Grant	7
\$1 Energy Fund (Dollar Energy Fund)	6
Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa	4
Free Tax Prep	4
Beaver County Office on Aging	4
Emergency Shelter Allowance (ESA) - Beaver	4
Franklin Center of Beaver County - Outreach and Referral	4
Catholic Charities of the Diocese of Pittsburgh - Beaver County Pregnancy and Parenting Support	3
Beaver County Collaborative Action Network	3
United Way of Southwestern Pennsylvania - Volunteer Opportunities	3
Community Development Program of Beaver County	3
Salvation Army - Ambridge Service Unit	3
Cornerstone - Supportive Services for Veteran Families	3
Cranberry Public Library - AARP Foundation Tax-Aide Site	3
PA Housing Search Website	3
Salvation Army - Beaver Falls Worship and Service Center	2
Veterans Leadership Program of Western PA - Supportive Services for Veteran Families (SSVF)	2
Hosanna Industries	2
LIHEAP and Crisis Program (Energy Assistance, Utility Help) - Beaver	2
Pennsylvania Wounded Warriors	2
Veterans Leadership Program of Western PA - Financial Assistance	2
Salvation Army - Rochester Service Center	2

2-1-1 Thanks Our Sponsors

