

*I tried to help my family and ended up needing help myself. I'm glad 2-1-1 was there for me.*  
- Recent 2-1-1 caller

### CONTACT VOLUME

**86**  
**PHONE CONTACTS**  
Last month: 117  
Last year: 97

**16**  
**TEXT**  
Last month: 16  
Last year: 10

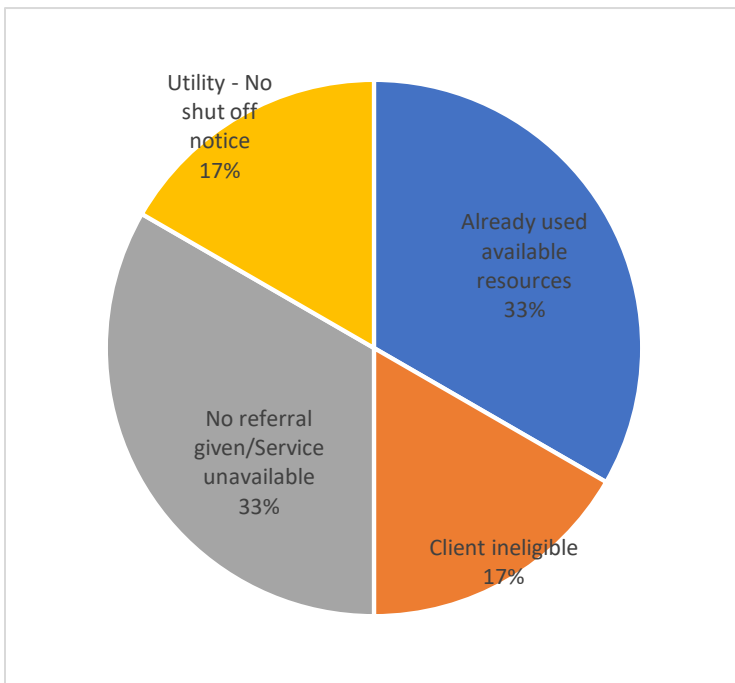
**4**  
**CHAT**  
Last month: 3  
Last year: 2

### NEEDS

<b>21</b> <b>UTILITIES</b>	<b>66</b> <b>HOUSING</b>	<b>5</b> <b>INCOME SUPPORT &amp; EMPLOYMENT</b>	<b>4</b> <b>MATERIAL GOODS</b>	<b>10</b> <b>FOOD</b>	<b>15</b> <b>INDIVIDUAL &amp; FAMILY LIFE</b>

If services don't exist to meet a contacts need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

#### REASON NEED UNMET



#### TOP NEEDS

Rent Payment Assistance	18
Housing Related Coordinated Entry	12
Electric Service Payment Assistance	9
Undesignated Temporary Financial Assistance	9
Food Pantries	9
Water Service Payment Assistance	7
Transitional Housing/Shelter	6
Holiday Gifts/Toys	5
Furniture/Home Furnishings Donation Programs	4
Home Rental Listings	4

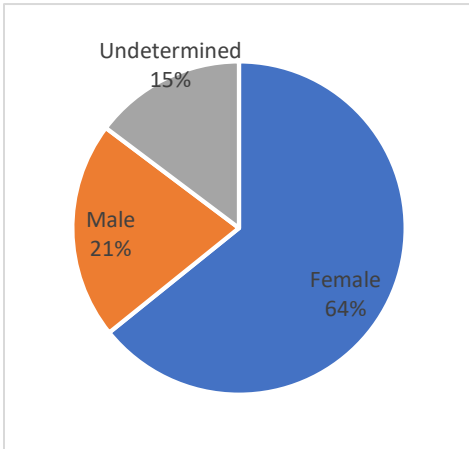
#### TOP UNMET NEEDS

Rent Payment Assistance	2
Automobile Donation Programs	1
Property Tax Payment Assistance	1
Electric Service Payment Assistance	1
General Medical Care	1

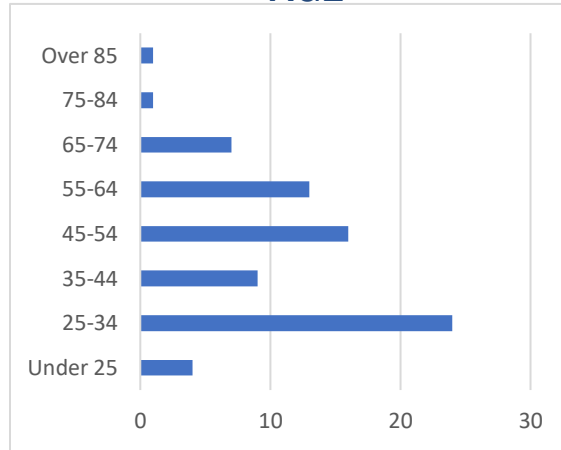
# Beaver County: December 2019

## DEMOGRAPHICS

### GENDER



### AGE



### TOP ZIP CODES

Zip	Count	Zip	Count
15001	25	15005	4
15010	20	15009	3
15003	14	15027	2
15074	12	15059	1
15061	10	15052	1
15066	7	15026	1
16117	5	15042	1

### TOP REFERRALS

Cornerstone	43
Emergency Shelter Allowance (ESA) - Beaver	12
Salvation Army - Ambridge Service Unit	10
Franklin Center of Beaver County - Outreach and Referral	8
Salvation Army - Aliquippa Service Center	7
Produce to People - Beaver County	6
Beaver County Office on Aging	6
Salvation Army - Rochester Service Center	6
St. Vincent de Paul Tangible Aid	6
Emergency Solutions Grant	6
Housing Authority of the County of Beaver - Help House	6
PA Housing Search Website	5
Hosanna Industries	5
Valley Care Association - Home Safe Home	5
LIHEAP and Crisis Program (Energy Assistance, Utility Help) - Beaver	4
Veterans Leadership Program of Western PA - Financial Assistance	4
Catholic Charities of the Diocese of Pittsburgh - Beaver County Pregnancy and Parenting Support	3
Housing Authority of the County of Beaver	3
Play it Forward Pittsburgh	3
Housing Opportunities of Beaver County - Mortgage Foreclosure Avoidance	3
Cornerstone - Supportive Services for Veteran Families	3
Produce to People Aliquippa	3
\$1 Energy Fund ( Dollar Energy Fund )	3
Disability Options Network	2
Salvation Army - Beaver Falls Service Center - Holiday Assistance	2
Neighborhood Legal Services Association - Beaver	2