

*I tried to help my family and ended up needing help myself. I'm glad 2-1-1 was there for me.*  
- Recent 2-1-1 caller

### CONTACT VOLUME

**131**  
**PHONE CONTACTS**  
Last month: 118  
Last year: 125

**10**  
**CHAT**  
Last month: 3  
Last year: 3

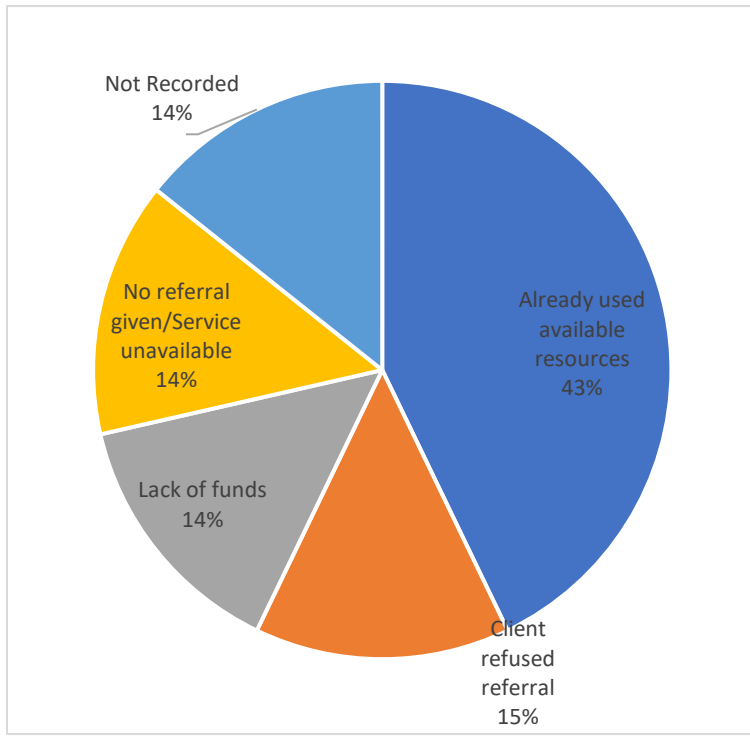
**10**  
**TEXT**  
Last month: 10  
Last year: 11

### NEEDS

<b>52</b> <b>UTILITIES</b>	<b>74</b> <b>HOUSING</b>	<b>15</b> <b>INCOME SUPPORT &amp; EMPLOYMENT</b>	<b>17</b> <b>MATERIAL GOODS</b>	<b>21</b> <b>HEALTH CARE</b>	<b>16</b> <b>FOOD</b>

If services don't exist to meet a contacts need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

#### REASON NEED UNMET



#### TOP NEEDS

Electric Service Payment Assistance	27
Rent Payment Assistance	19
Gas Service Payment Assistance	17
Food Pantries	12
Housing Related Coordinated Entry	8
Home Rental Listings	8
Furnaces	7
Undesignated Temporary Financial Assistance	6
Water Service Payment Assistance	6
Transitional Housing/Shelter	6

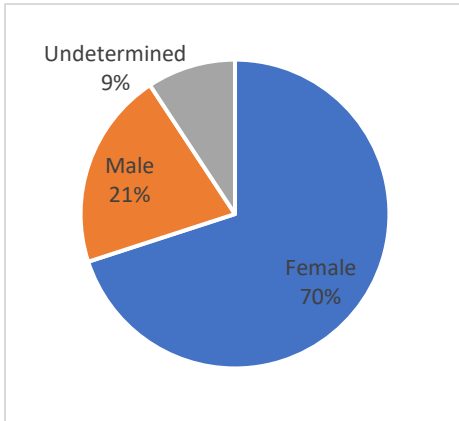
#### TOP UNMET NEEDS

Electric Service Payment Assistance	2
Transportation Information Clearinghouses/511 Services	1
Home Rental Listings	1
Undesignated Temporary Financial Assistance	1
Automotive Repair and Maintenance	1
Food Pantries	1
Undesignated Temporary Financial Assistance	1

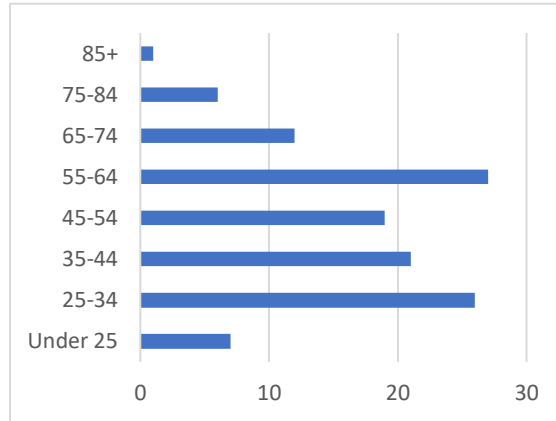
# Beaver County: October 2019

## DEMOGRAPHICS

### GENDER



### AGE



### TOP ZIP CODES

Zip	Count	Zip	Count
15001	35	15042	5
15010	21	16136	4
15003	18	15005	4
15074	14	15059	3
15061	10	15026	2
15066	8	16117	2
16115	7	16123	1
15009	6	16141	1
15052	6	15027	1

## TOP REFERRALS

Cornerstone	53
Salvation Army - Aliquippa Service Center	21
Franklin Center of Beaver County - Outreach and Referral	17
Hosanna Industries	12
Salvation Army - Rochester Service Center	11
St. Vincent de Paul Tangible Aid	11
\$1 Energy Fund ( Dollar Energy Fund )	11
PA Housing Search Website	10
Salvation Army - Ambridge Service Unit	9
Emergency Shelter Allowance (ESA) - Beaver	7
Community Development Program of Beaver County	7
Holy Family Institute Duquesne Light Utility Assistance Program - Beaver Falls	6
Catholic Charities of Beaver County - Basic Needs	6
Greater Pittsburgh Community Food Bank - Food Pantry List	6
Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa	6
Housing Authority of the County of Beaver - Help House	6
Salvation Army - Beaver Falls Worship and Service Center	5
Beaver County Office on Aging	5
LIHEAP and Crisis Program (Energy Assistance, Utility Help) - Beaver	4
Emergency Solutions Grant	4
Neighborhood Legal Services Association - Beaver	4
Community Human Services Corporation - Home Matters Coalition	3
Salvation Army - Midland Service Unit	3
Center for Hope	3
Ladle and the Hearth	3
The Primary Health Network - Rochester Dental Center	3