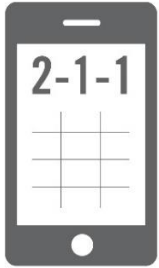


*I tried to help my family and ended up needing help myself. I'm glad 2-1-1 was there for me.*  
- Recent 2-1-1 caller

## CONTACT VOLUME



**118**  
PHONE  
CONTACTS  
Last month: 107  
Last year: 114



**3**  
CHAT  
Last month: 2  
Last year: 7



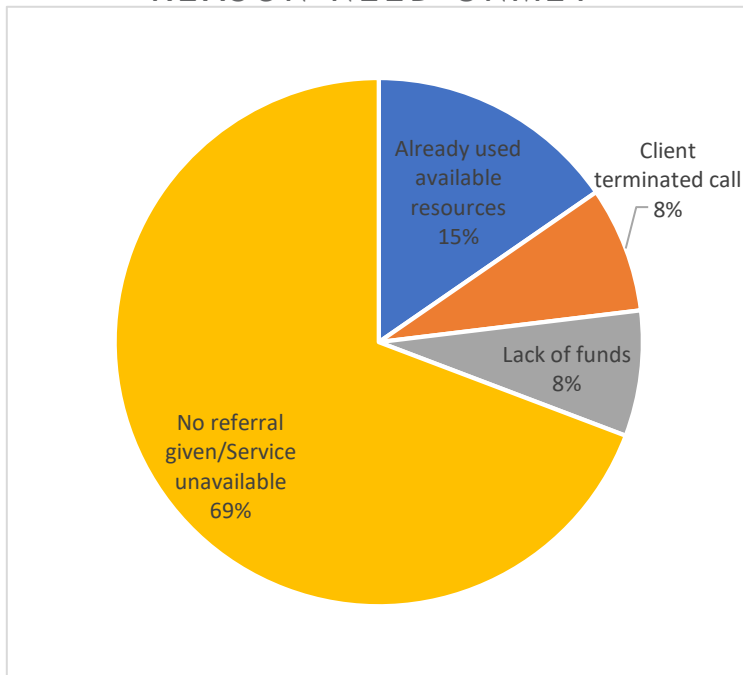
**10**  
TEXT  
Last month: 14  
Last year: 11

## NEEDS

<b>66</b> UTILITIES	<b>48</b> HOUSING	<b>13</b> INCOME SUPPORT & EMPLOYMENT	<b>11</b> CRIMINAL JUSTICE & LEGAL	<b>13</b> FOOD	<b>9</b> MATERIAL GOODS

If services don't exist to meet a contacts need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

### REASON NEED UNMET



### TOP NEEDS

Electric Service Payment Assistance	27
Gas Service Payment Assistance	23
Rent Payment Assistance	14
Food Pantries	13
Water Service Payment Assistance	11
Transitional Housing/Shelter	10
Housing Related Coordinated Entry	6
Lawyer Referral Services	4
Home Rental Listings	4
Undesignated Temporary Financial Assistance	4

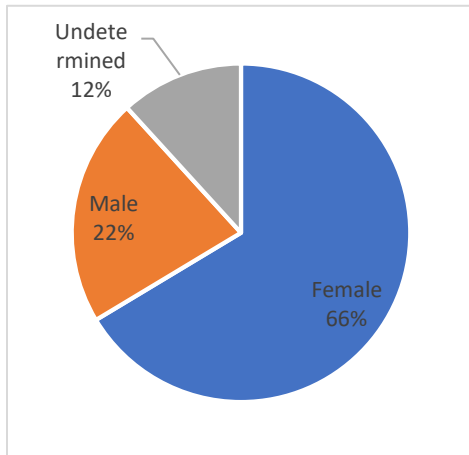
### TOP UNMET NEEDS

Automobile Repair Loans	2
Gas Money	1
Clothing	1
Shoes	1
Christmas Programs	1
Automotive Repair and Maintenance	1
Disability Related Transportation	1
Bed Bug Control	1
Property Tax Payment Assistance	1

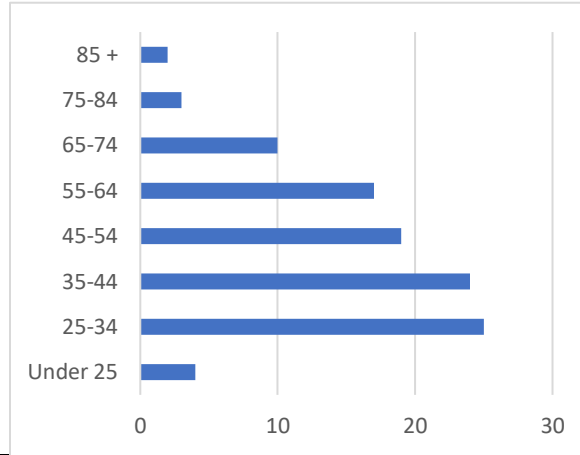
# BEAVER County: September 2019

## DEMOGRAPHICS

### GENDER



### AGE



### TOP ZIP CODES

Zip	Count	Zip	Count
15001	37	15009	5
15010	23	15059	4
15066	16	16117	2
15003	13	15027	2
15074	10	15042	2
15005	8	16157	1
15061	7	16136	1

### TOP REFERRALS

Cornerstone	64
Salvation Army - Aliquippa Service Center	22
Salvation Army - Rochester Service Center	13
St. Vincent de Paul Tangible Aid	11
Franklin Center of Beaver County - Outreach and Referral	11
Housing Authority of the County of Beaver - Help House	10
Emergency Shelter Allowance (ESA) - Beaver	9
Salvation Army - Beaver Falls Worship and Service Center	9
Salvation Army - Ambridge Service Unit	9
Catholic Charities of Beaver County - Basic Needs	8
Produce to People Aliquippa	5
Greater Pittsburgh Community Food Bank - Food Pantry List	5
Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa	5
Center for Hope	4
Housing Authority of the County of Beaver	4
Emergency Solutions Grant	4
Holy Family Institute Duquesne Light Utility Assistance Program - Beaver Falls	4
PA Housing Search Website	4
Pennsylvania Legal Aid Network	3
Beaver County Department of Veterans Affairs	3
Produce to People - Beaver County	3
Beaver County Office on Aging	3
Pennsylvania Bar Association - Lawyer Referral Services	3
Neighborhood Legal Services Association - Beaver	3
Beaver County Bar Association	2
PA CareerLink Beaver County	2

2-1-1 Thanks Our Sponsors

