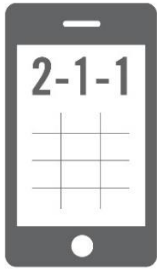


“ I tried to help my family and ended up needing help myself. I’m glad 2-1-1 was there for me. ”  
- Recent 2-1-1 caller

### CONTACT VOLUME



**38**  
PHONE  
CONTACTS

Last month: 112  
Last year: 130



-  
CHAT

Last month: 3  
Last year: 4



**3**  
TEXT

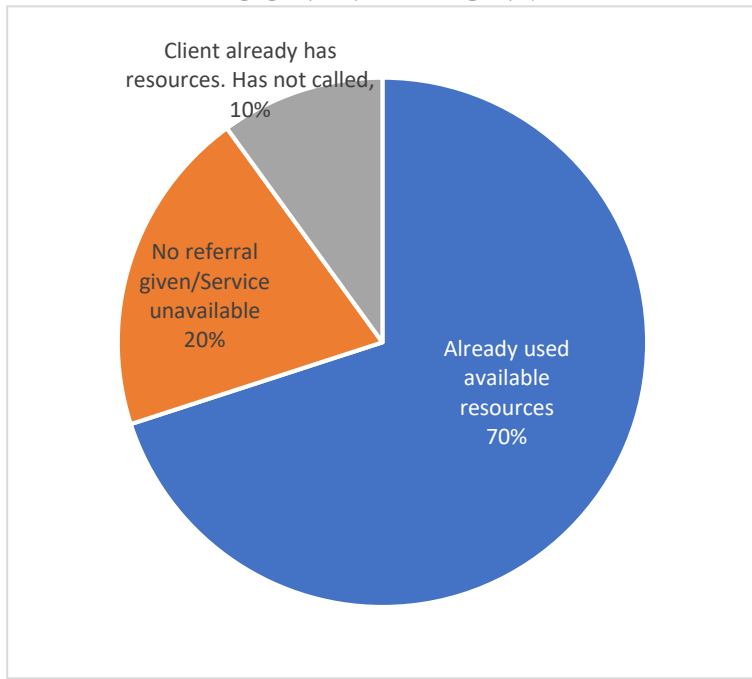
Last month: 6  
Last year: 14

### NEEDS

<b>67</b> UTILITIES	<b>57</b> HOUSING	<b>19</b> INCOME SUPPORT & EMPLOYMENT	<b>15</b> INDIVIDUAL & FAMILY LIFE	<b>8</b> FOOD	<b>16</b> MATERIAL GOODS

If services don't exist to meet a contacts need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.

#### REASON NEED UNMET



#### TOP NEEDS

Electric Service Payment Assistance	34
Gas Service Payment Assistance	27
Rent Payment Assistance	16
Undesignated Temporary Financial Assistance	8
Area Agencies on Aging	7
Housing Related Coordinated Entry	7
Food Pantries	5
Home Rehabilitation Programs	5
Water Service Payment Assistance	5
Veterans	4

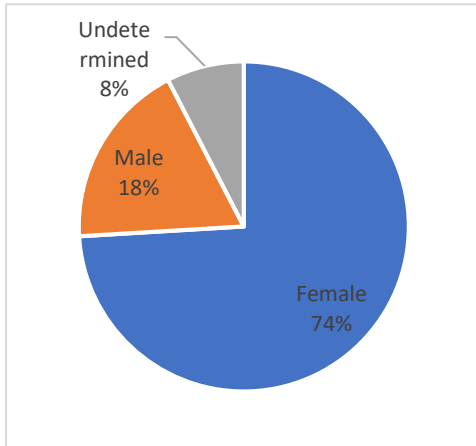
#### TOP UNMET NEEDS

Home Rehabilitation Programs	2
Electric Service Payment Assistance	2
Housing Related Coordinated Entry	1
Domestic Violence Shelters	1
Pet Food	1
Research	1
Community Shelters	1
Home Rehabilitation Loans	1

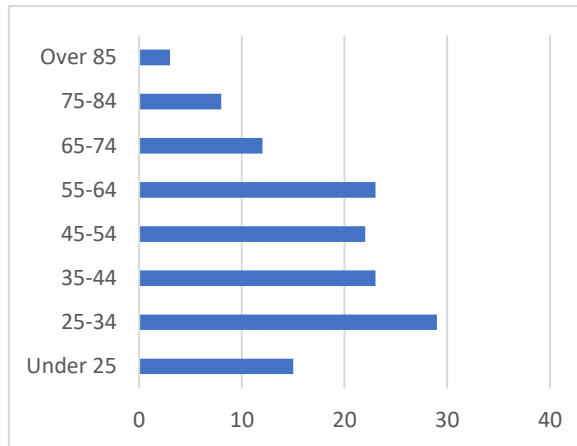
# BEAVER County: July 2019

## DEMOGRAPHICS

### GENDER



### AGE



### TOP ZIP CODES

Zip	Count
15001	57
15010	24
15003	19
15066	11
15074	10
15061	10
15059	9
15005	6
15009	6
16117	5

### TOP REFERRALS

Cornerstone	77
Salvation Army - Aliquippa Service Center	37
St. Vincent de Paul Tangible Aid	24
Salvation Army - Beaver Falls Worship and Service Center	15
Franklin Center of Beaver County - Outreach and Referral	13
Emergency Solutions Grant	12
Salvation Army - Ambridge Service Unit	8
Beaver County Office on Aging	8
Catholic Charities of Beaver County - Basic Needs	7
Hosanna Industries	7
Emergency Shelter Allowance (ESA) - Beaver	6
Salvation Army - Midland Service Unit	5
Veterans Leadership Program of Western PA - Financial Assistance	5
Catholic Charities of the Diocese of Pittsburgh - Beaver County Pregnancy and Parenting Support	4
Habitat for Humanity of Beaver County- ReStore (thrift store)	4
Four Mile Church - The Center	4
Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa	4
PA Housing Search Website	3
Housing Authority of the County of Beaver - Help House	3
Produce to People Aliquippa	3
Franklin Center of Beaver County - No Square Pants Children's Clothing	3
Beaver County Transit Authority Medical Assistance Transportation Program	3
Greater Pittsburgh Community Food Bank - Food Pantry List	2
US Social Security Administration - Ambridge Branch - Beaver	2
Salvation Army - Beaver Falls Worship and Service Center - Food Bank	2
Women's Center of Beaver County - Shelter	2