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| **BEAVER COUNTY**  Q2 FY 2018-19 | |
| *PA 2-1-1 Southwest was my lifeline when I was alone and had nowhere to turn.* - 2-1-1 caller  “ | |
| ”  **CONTACT VOLUME** | |
|  | |
|  | |
| TOP ZIP CODES   |  |  |  | | --- | --- | --- | | **Zip** | **Contacts** | **%** | | 15001 | 119 | 33.44% | | 15010 | 67 | 18.82% | | 15003 | 60 | 16.85% | | 15074 | 26 | 7.30% | | 15066 | 22 | 6.17% | | 15059 | 14 | 3.93% | | 15061 | 14 | 3.93% | | 15026 | 12 | 3.38% | | 15027 | 11 | 3.09% | | 15005 | 11 | 3.09% | | **Grand Total** | **401** | **100.00%** | | |
| **NEEDS** | | |
| TOP NEEDS   |  |  | | --- | --- | | **Presenting Need** | **Total** | | Electric Service Payment Assistance | 77 | | Rent Payment Assistance | 59 | | Food Pantries | 51 | | Gas Service Payment Assistance | 25 | | Water Service Payment Assistance | 22 | | Holiday Gifts/Toys | 20 | | Undesignated Temporary Financial Assistance | 19 | | Rental Deposit Assistance | 17 | | Housing Related Coordinated Entry | 16 | | Furnace Maintenance/Repair | 13 | | **Total Needs** | **641** | | BASIC NEEDS   |  |  | | --- | --- | | **Needs** | **# of Contacts** | | Top Utilities Needs | 136 | | Electric Service Payment Assistance | 77 | | Gas Service Payment Assistance | 25 | | Water Service Payment Assistance | 22 | | Heating Fuel Payment Assistance | 8 | | Electric Service Providers | 2 | | Telephone Service Payment Assistance | 2 | | Top Housing/Shelter Needs | 117 | | Rent Payment Assistance | 59 | | Rental Deposit Assistance | 17 | | Housing Related Coordinated Entry | 16 | | Home Rental Listings | 11 | | Transitional Housing/Shelter | 7 | | Homeless Motel Vouchers | 7 | | Top Food Needs | 61 | | Food Pantries | 51 | | Soup Kitchens | 8 | | Community Meals | 1 | | Home Delivered Meals | 1 | | Top Material Goods Needs | 35 | | Furnaces | 9 | | Winter Clothing | 7 | | Furniture | 6 | | Automobiles | 5 | | Cell Phones | 4 | | Diapers | 4 | | Top Transportation Needs | 4 | | Non-Emergency Medical Transportation | 2 | | Transportation Expense Assistance | 1 | | Ride Sharing Programs | 1 | | Basic Needs | 1 | | Basic Needs | 1 | | **Grand Total** | **354** | | |

TYPES OF UNMET NEEDS

UNMET NEEDS

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| If services don’t exist to meet an inquirer’s need or if they are deemed ineligible, 2-1-1 records that as an unmet need. In these cases, 2-1-1 resource navigators explore other services that may be of assistance.  TOP UNMET NEEDS   |  |  | | --- | --- | | **Unmet Needs** | **# of Contacts** | | Basic Needs | 10 | | Automobile Purchase Loans | 2 | | Automobile Loans | 1 | | Rental Deposit Assistance | 1 | | Long Distance Bus Services | 1 | | Rent Payment Assistance | 1 | | Gas Service Payment Assistance | 1 | | Sewer Service Payment Assistance | 1 | | Homeless Transportation Programs | 1 | | Housing Related Coordinated Entry | 1 | | Income Support and Employment | 2 | | Undesignated Temporary Financial Assistance | 2 | | Individual and Family Life | 2 | | Holiday Gifts/Toys | 1 | | General Minor Home Repair Programs | 1 | | **Grand Total** | **14** | | | | REASON NEED UNMET | |
| **DEMOGRAPHICS** | | |
| GENDER |  | |
| AGE |  | |

|  |  |
| --- | --- |
| MILITARY STATUS |  |

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| **TOP REFERRALS** |
| |  |  | | --- | --- | | Cornerstone | 138 | | Salvation Army - Aliquippa Service Center | 50 | | LIHEAP and Crisis Program (Energy Assistance, Utility Help) - Beaver | 34 | | $1 Energy Fund ( Dollar Energy Fund ) | 30 | | Salvation Army - Beaver Falls Worship and Service Center | 30 | | Emergency Shelter Allowance (ESA) - Beaver | 29 | | St. Vincent de Paul Tangible Aid | 28 | | Franklin Center of Beaver County - Outreach and Referral | 25 | | Greater Pittsburgh Community Food Bank - Food Pantry List | 23 | | Produce to People - Beaver County | 21 | | Produce to People Aliquippa | 20 | | Emergency Solutions Grant | 19 | | Catholic Charities of Beaver County - Basic Needs | 18 | | Salvation Army - Ambridge Service Unit | 18 | | Beaver County Office on Aging | 15 | | Salvation Army - Rochester Service Center | 15 | | Toys for Tots - Beaver and Northwestern Allegheny Counties | 15 | | PA Housing Search Website | 12 | | Holy Family Institute Duquesne Light Utility Assistance Program - Aliquippa | 11 | | Hosanna Industries | 11 | | Community Development Program of Beaver County | 9 | | Tiger Pause Youth Ministry - Furniture Bank | 8 | | Ladle and the Hearth | 8 | | Food Stamps / SNAP - Beaver | 7 | | Housing Authority of the County of Beaver - Help House | 7 | | Supplemental Nutrition Assistance Program (SNAP) - Beaver, Butler and Lawrence | 6 | | Housing Opportunities of Beaver County - Mortgage Foreclosure Avoidance | 6 | | Catholic Charities of the Diocese of Pittsburgh - Beaver County Pregnancy and Parenting Support | 6 | | Salvation Army - Beaver Falls Worship and Service Center - Food Bank | 6 | | Cornerstone - Supportive Services for Veteran Families | 5 | |